Insurance Backed Guarantee

Total Peace of Mind - Your QANW Insurance Backed Guarantee

Undertaking home improvements is a significant investment. We believe that your confidence in our work should last just as long as the installation itself. That is why, alongside our own comprehensive written guarantee, we offer our customers an Insurance Backed Guarantee (IBG) through QANW (Quality Assured National Warranties).

What is an Insurance Backed Guarantee? Even the most reputable and established businesses can face unforeseen circumstances such as retirement, unexpected closure, or financial issues. If a contractor ceases trading, their standard written guarantee effectively becomes void.

An IBG acts as your ultimate safety net. In the unlikely event that a defect arises with your installation and we are no longer trading to honor our original guarantee, your QANW policy steps in. The policy ensures the terms of the original guarantee are upheld, covering the cost of rectifying the issue using another registered professional.

Key Benefits for Our Clients

- You are fully protected against the unpredictable. If a valid fault occurs and we are not around to fix it, QANW handles the claim and the repairs, ensuring you aren't left out of pocket.
- Adding an IBG to your project provides complete peace of mind, ensuring your financial investment is protected before, during, and long after the installation is complete.
- Planning to move? If you sell your home while the guarantee is still active, the QANW policy can easily be transferred to the new homeowner. This provides excellent reassurance for potential buyers and adds tangible value to your property.
- We partner with QANW because they are one of the UK’s largest, most trusted providers of IBGs. They are a fully regulated UK insurance provider currently protecting over 2.5 million homeowners nationwide.

We are proud to be a vetted and registered QANW member. By choosing us for your project, you are not just getting exceptional craftsmanship you are securing a guaranteed, risk-free investment for the future of your home.